Weaknesses		
Threats		





Clients	Objective:	Measure: Measure: Measure:	Who:	Milestones:
Services	Objective:	Measure: Measure: Measure:	Who:	Milestones:
Processes	Objective:	Measure: Measure:	Who:	Milestones:
People	Objective:	Measure: Measure:	Who:	Milestones:
Financial	Objective:	Measure: Measure: Measure:	Who:	Milestones:





TREND	RESPONSE		
NEW MARKET?	NEXT STEP?		



