

IMPACT AT WORK Elevator pitch chat



The word "pitch" often brings to mind a certain kind of person—like a salesman, entrepreneur, or politician—who is trying to talk you into giving them money.

In reality, "pitching," is just a mindset to help you motivate someone to take some kind of action: try out a new service or product, volunteer for a good cause, give you a job...

The best way to pitch without feeling like a sleazy used car salesman is to reimagine your elevator *pitch* as an elevator *chat*— and to frame it with empathy and understanding for the person you're talking to.

Objective: create a compelling, human-centered case for why you and your idea provide unique value.

How to frame your elevator chat

- 1. Keep your goals in mind...
- 2. ... but focus on their goals.
- 3. Explain the unique value you can provide for them.
- 4. Explain the unique value your idea can provide for them.
- 5. Ask questions, listen and empathize.

How to prepare for an elevator chat

- 1. Do your research. What motivates the other person? What are their values? What are their worries? What are they proud of?
- 2. Be ready to explain **why your idea is better than the alternatives**. There's always an alternative– even if it's "do nothing."
- 3. Be tenacious but gracious. Confidence is key but no outcome is worth sacrificing the relationship.
- 4. Practice!